

GUIDELINES ON VALUATION BASIS FOR LIABILITIES OF LABUAN LIFE INSURANCE BUSINESS

1.0 Introduction

- 1.1 The 'Guidelines on Valuation Basis for Liabilities of Labuan Life Insurance Business' (the Guidelines) sets out prudential requirements that should be observed by Labuan (re)insurers in valuing liabilities of their life insurance business, with the aim of providing for those liabilities at a specified level of adequacy with explicit prudential margins.
- 1.2 For the purpose of the Guidelines, the term 'Labuan insurer' shall be taken to include reinsurer underwriting life reinsurance business, unless otherwise specified.

2.0 Applicability

- 2.1 The Guidelines is applicable to all Labuan insurers underwriting life insurance business licensed under Part VII of the Labuan Financial Services and Securities Act 2010 (LFSSA) excluding (re)insurance captives.

3.0 Legal Provision

- 3.1 The Guidelines is issued pursuant to Section 4A of the Labuan Financial Services Authority Act 1996 (LFSAA) for the purpose of clarifying the requirements on margin of solvency for Labuan insurers under Section 109 of LFSSA.
- 3.2 Any person who fails to comply with the Guidelines is guilty of an offence punishable under Section 36B and 36G of the LFSAA.

4.0 Effective Date

- 4.1 The Guidelines shall take effect from financial year beginning on or after 1 July 2016; and would remain effective and applicable unless amended or revoked.
- 4.2 Notwithstanding paragraph 4.1, Labuan insurers are encouraged to conduct the valuation of liabilities of life insurance business according to the requirements of the Guidelines, prior to the above implementation date.

5.0 Principles

- 5.1 The principles and methods adopted by the Labuan insurer to value the liabilities of life insurance business shall:
- (i) be appropriate to the business and risk profile of the life insurance business;
 - (ii) be consistent from year to year to preserve comparability;
 - (iii) include appropriate margins for adverse deviations in respect of the risks that arise under the insurance policy;
 - (iv) be consistent with one another;
 - (v) take into account Labuan insurer's fiduciary duty to treat policyholders or clients fairly;
 - (vi) be in accordance with generally accepted actuarial principles;
 - (vii) are consistent with the principles of fair valuation where possible and appropriate; and
 - (viii) secure an overall level of sufficiency of policy reserves at 75% confidence level. The Labuan insurer may choose to maintain reserves at a higher level where additional margins are needed to ensure of their adequacy.
- 5.2 Where Labuan FSA requires the Labuan insurer to determine the value of its insurance liabilities at any point in time other than at the end of its financial year, depending on the extent of the change in the insurer's business volume and profile, claims and underwriting process, and, policy and business conditions since the last financial year, the Appointed Actuary may make adjustments to his last financial year end calculations or conduct a full revaluation of the insurance liabilities where appropriate, such that the value of the insurance liabilities is reflective of the insurer's profile at that point in time and secures an overall level of sufficiency of policy reserves at the 75% confidence level.

6.0 Definitions

6.1 In the Guidelines, unless the context otherwise requires, the term used are defined as follows:

- (i) The '**best estimate**' value is the statistical central estimate value of the liabilities concerned. The principles for determining the best estimate values are subject to considerations of their materiality and the professional judgement of the Appointed Actuary, and shall reflect the individual circumstances of the Labuan insurer, for each class of business;
- (ii) The '**provision of adverse deviation (PAD)**' is the component of the value of the insurance liabilities that relates to the uncertainty inherent in the best estimate. PAD is an additional component of the liability value aimed at ensuring that the value of liabilities is established at a level such that there is a higher level of confidence (or probability) that the provisions will ultimately be sufficient. For the purpose of this valuation basis, the level of confidence shall be at 75% at an overall company level;
- (iii) **Life policy** means insurance business connected with any policy by which payment of policy monies is insured on death or on the happening of any contingency dependent on the termination or continuation of human life and includes any incidental extension of cover (e.g. personal accident, disease and sickness) and reinsurances of such business;
- (iv) **Non-participating life policy** means a life policy not conferring any right to share in the surplus of a life insurance fund; and
- (v) **Participating life policy** means a life policy conferring a right to share in the surplus of a life insurance fund.

7.0 Appointed Actuary Requirements

Appointment and Cessation

- 7.1 Every Labuan insurer must appoint an Appointed Actuary where the responsibility of appointing the Appointed Actuary lies with the board of directors (Board)¹. In carrying out this responsibility, the Board must ensure that the appointment of the Appointed Actuary is in accordance with the requirements set out in the Guidelines.
- 7.2 A Labuan insurer must ensure that a person being considered as a candidate for the Appointed Actuary fulfils the following:
- (i) The candidate is a Fellow of either:
 - (a) the Institute and Faculty of Actuaries of the United Kingdom;
 - (b) the Institute of Actuaries of Australia;
 - (c) the Canadian Institute of Actuaries;
 - (d) the Society of Actuaries of the United States of America;
 - (e) the Society of Actuaries in Ireland;
 - (f) the China Association of Actuaries²; or
 - (g) holds any other qualifications as may be approved by Labuan FSA.
 - (ii) The candidate possesses at least three (3) years of relevant post qualification practical experience as a Fellow of one of the respective professional bodies highlighted in paragraph 7.2(i);
 - (iii) The candidate meets the relevant continued professional development requirements; and
 - (iv) The candidate has been assessed by the Board to have met the fit and proper requirements outlined in the Guidelines on Fit and Proper Person Requirements as issued by Labuan FSA.

¹ For the purpose of this Guidelines, in relation to a Labuan insurer of a branch status; the Board shall refer to the parent company, regional office or head office overseeing the management of the branch Labuan insurer.

² Subject to completion of technical subjects relating to the life insurance liabilities or reserving as required under any of the actuarial professional bodies under paragraph 7.2(i) (a) to (d).

7.3 The Labuan insurer when carrying out the assessment on the suitability of the candidate must be satisfied, based on a reasonably robust assessment process, that the candidate has:

- (i) adequate technical experience (which includes the use of relevant analytics) and has had key responsibilities in performing valuations of actuarial liabilities for life insurance business;
- (ii) continuously be informed on emerging developments in insurance business and actuarial practice which are relevant to the duties of an Appointed Actuary;
- (iii) adequate experience in engaging with members of the Board and senior management, in particular the ability to communicate and contextualise the results of technical actuarial assessments in a clear and comprehensible manner to key stakeholders who may not have an actuarial background;
- (iv) a good professional track record;
- (v) not been the subject of findings of a material contravention of the standards of any actuarial professional body or any law or regulation relating to actuarial conduct; and
- (vi) no conflict of interest that would impair his ability to effectively discharge his duties as an Appointed Actuary. The candidate with multiple statutory appointments i.e. part of the group actuarial resources, must disclose any potential conflict of interest to the Board prior to the appointment. The Appointed Actuary must exercise professional accountability and impartiality in providing the actuarial services to the Labuan insurer at all times.

7.4 A Labuan insurer must notify Labuan FSA in writing of the appointment of the Appointed Actuary no later than ten (10) working days from the date of appointment. Similarly, the Labuan insurer shall also notify Labuan FSA in writing of the cessation of its Appointed Actuary and the reasons for it no later than ten (10) working days from the date of the Labuan insurer giving to or receiving from, the Appointed Actuary notice of cessation.

7.5 The Labuan insurer must appoint another person as its Appointed Actuary no later than (3) months from the effective date of the cession and notify Labuan FSA in writing no later than ten (10) working days from the date of appointment.

- 7.6 Where the Labuan insurer utilises its group actuarial resources including those with multiple statutory appointments or outsources to the third party actuarial function, subject to Labuan FSA's approval, the Appointed Actuary shall maintain professional accountability and impartiality needed in providing his actuarial services to the Labuan insurer. The Appointed Actuary, amongst others, must take reasonable steps to avoid actual and potential conflicts of interest in the course of carrying out his duties.
- 7.7 Pursuant to section 193 of LFSSA, Labuan FSA may remove an Appointed Actuary of a Labuan insurer if it reasonably believes that the Appointed Actuary is not carrying his roles and responsibilities in line with requirements or the spirit intended by this Guidelines.

Duties and Responsibilities of the Appointed Actuary

- 7.8 The Appointed Actuary must:
- (i) Certify that the valuation of actuarial and other policy liabilities is in accordance with:
 - (a) generally accepted actuarial principles and practices; and
 - (b) valuation principles, methods and assumptions set out in the guidelines;
 - (ii) Provide recommendations to the Board on the appropriateness of surplus distribution to policyholders as well as any relevant distribution to shareholders; and
 - (iii) Apply the appropriate tests to reasonably satisfy himself of the completeness and accuracy of the current database of business used to perform his duties.
- 7.9 The report by the Appointed Actuary to the Board and senior management on the matters covered in paragraph 7.8 must include:
- (i) a narrative of findings;
 - (ii) recommendations and conclusions; and
 - (iii) the basis for those conclusions.

- 7.10 This must be presented in a manner which clearly explains and gives sufficient prominence to significant issues and developments which have material implications on the insurance liability valuation or reserving of the Labuan insurer, or the interests of its clients. The Appointed Actuary must be available to respond directly and in a timely fashion, to any questions or issues raised by the Board in relation to his report.
- 7.11 In relation to paragraph 7.8(i), the report by the Appointed Actuary must draw the attention of the Board to the following:
- (i) key trends in the business composition, the portfolio's experience for each class of business and movements in the reserves for actuarial and other policy liabilities;
 - (ii) any material changes in selected assumptions;
 - (iii) reasons for any deviation from the assumptions implied by the experience analysis;
 - (iv) key assumptions in which small changes can cause significant variations in the valuation results; and
 - (v) significant observations from the analysis of the experience and composition of surplus arising.
- 7.12 The Appointed Actuary must take appropriate steps to effectively engage the Board and senior management on the results of his investigations into the Labuan insurer's current and expected future financial condition. The Appointed Actuary must present clearly and discuss directly with the Board, the plausible threats identified by the Appointed Actuary to the financial condition of the Labuan insurer, recommendations to address those threats and observed actions of the senior management in response to the recommendations made in the previous year.
- 7.13 In relation to paragraph 7.8(ii), prior to making any recommendations for surplus or investment income distribution, the Appointed Actuary must consider and be satisfied that:
- (i) the proposed distributions among the different groups of policyholders are equitable and are consistent with the reasonable expectations of the policyholders;

- (ii) the proposed bonus distributions are sustainable, taking into account the current and future capital needs of the Labuan insurer's operations under a range of circumstances; and
- (iii) there has been proper management of participating life policy business.

7.14 The Appointed Actuary must keep adequate documentation of his work to facilitate continuity such that any party reviewing the Appointed Actuary's work would be able to understand his findings, recommendations and conclusions. This includes sufficient detail on:

- (i) his engagements, whether written or verbal, with stakeholders;
- (ii) the activities carried out as part of his duties, including processes relating to the certification of the valuation of liabilities and recommendations on the distribution of surplus or investment income; and
- (iii) the methodology employed to satisfy himself of the accuracy of data used in performing his duties.

Board Oversight over the Appointed Actuary

7.15 The Board must ensure that the duties of the Appointed Actuary are discharged without any hindrance. This includes ensuring that arrangements are in place to:

- (i) provide the Appointed Actuary with direct access to the Board;
- (ii) keep the Appointed Actuary informed about the Labuan insurer's business plans;
- (iii) ensure that the Appointed Actuary is provided with sufficient resources to effectively discharge his duties, including sufficient human resources as well as information technology and other appropriate systems;
- (iv) provide the Appointed Actuary with full access rights to relevant records, accounts and any other information of the Labuan insurer; and
- (v) enable the Appointed Actuary to request and receive information or explanation from the senior management and officers of the Labuan insurer as necessary.

- 7.16 Where the Appointed Actuary is to be assigned any other roles, the Board must be satisfied that there will be no conflict of interest. In particular, the role of the Appointed Actuary must be distinct from other executive functions and business line responsibilities. The Appointed Actuary's role must not be combined with other executive functions, i.e. "dual hatting" where the Appointed Actuary also serves as the chief executive officer, chief financial officer, chief operating officer or chief internal auditor. In addition, the Appointed Actuary must not have any management or financial responsibility in respect of business lines or revenue-generating functions.
- 7.17 The Board is required to review the reports submitted to it by the Appointed Actuary at a sufficiently granular level that enables the Board to form a well-founded view as to whether:
- (i) adequate provisions have been made to meet the Labuan insurer's obligations under policies which it has written;
 - (ii) any major risks or concerns exist that may affect the insurer's insurance liability valuation and reserving;
 - (iii) business decisions taken or planned to be taken need to be reviewed in light of limitations and alternative conclusions highlighted by the Appointed Actuary; and
 - (iv) corrective actions recommended by the Appointed Actuary have been implemented adequately.

8.0 Fund Segregation Requirement

- 8.1 A Labuan life insurer must establish and maintain separate fund for its ordinary life insurance³ and investment-linked insurance funds.
- 8.2 For a Labuan life insurer with total gross written premiums exceeding USD 10 million, it would need to further segregate between its Malaysian policies and non-Malaysian policies, respectively for its ordinary life insurance and investment-linked insurance funds.

³ To be further segregated into non-participating or participating policy.

- 8.3 Notwithstanding paragraph 8.2, a Labuan insurer may maintain one insurance fund if the gross written premiums⁴ of the smaller fund is less than:
- (i) 10% of the Labuan insurer's total gross written premium; or
 - (ii) USD 2 million,
- whichever is lower.
- 8.4 Should in subsequent financial years, the gross written premium threshold specified in paragraph 8.3 be exceeded, the Labuan insurer must establish and maintain separate funds between its Malaysian policies and non-Malaysian policies.

9.0 Valuation Methodology

- 9.1 The Appointed Actuary shall be responsible to determine the level of reserves required, based on his professional valuation of the Labuan insurer's life insurance liabilities, for each fund, using a basis which is no less stringent than that prescribed in the Guidelines.
- 9.2 The life insurance liability shall be valued, where appropriate, using a prospective actuarial valuation based on the sum of the present value of future guaranteed and, in the case of a participating life policy, appropriate level of non-guaranteed benefits, and the expected future management and distribution expenses, less the present value of future gross considerations arising from the policy discounted at the appropriate risk discount rate. For this purpose, the expected future cash flows shall be determined using best estimate assumptions, and with due regard to significant recent experience. An appropriate allowance for PAD from expected experience is required in the valuation of non-participating life policies, the guaranteed benefits liabilities of participating life policies, and non-unit liabilities of investment-linked policies.
- 9.3 In the case of a life policy where a part of, or the whole of the premiums are accumulated in a fund, the reserves shall be the higher of the current accumulated amount, or the sum of the current accumulated amount and a reserve calculated in accordance to paragraph 9.2 on the net cash flows. These cash flows shall, where appropriate, be determined by considering the projected future values of the accumulated amount, at the relevant confidence level.

⁴ This refers to the gross written premiums of the immediate preceding financial year.

- 9.4 In the case of a life policy where the future premiums are indeterminate, the Appointed Actuary shall exercise his professional judgment and knowledge in arriving at the premium assumption, subject to the limitations specified in the policy design. In deriving the best estimate assumption, the Appointed Actuary shall take into account key considerations which would affect the size of future premium amounts, such as the purpose of the policy, as well as factors which have a bearing on premium persistency. The assumption should be derived based on historical data and expected future trends, where available. Notwithstanding that, the Appointed Actuary shall take into consideration future trends such as market and environmental changes, which may make historical experience less relevant. In addition, the Appointed Actuary shall examine the results of sensitivity testing to understand the materiality of making alternate assumptions. Where the results are highly sensitive to the assumed premium pattern, the Appointed Actuary shall exercise care and prudence in the choice of assumption chosen. In the absence of relevant and fully credible empirical data, the Appointed Actuary shall set behaviour assumptions on the prudent end of the reasonable spectrum.
- 9.5 Where policies or extensions of a policy are collectively treated as an asset at the fund level under the valuation method adopted, the Appointed Actuary shall make the necessary adjustment to eliminate the asset value from the valuation.
- 9.6 Other actuarial valuation methods may be used (e.g. retrospective actuarial valuation) where such prospective method as per paragraph 9.1 above cannot be applied to a particular type of policy or provided that the resulting reserves would be no lower than would be required by a prospective actuarial valuation.
- 9.7 Where the liabilities in respect of more than one policy are to be valued on the minimum basis and it is necessary to have regard to the ages of persons on whose lives the policies were issued or to any periods of time connected with the policies, it shall not be necessary to value the policies based on the exact ages and periods (i.e. it shall be sufficient to use model points) so long as the liabilities determined by not valuing the policies individually are reasonably approximate to the liabilities determined by doing so. In such cases, goodness of fit tests shall be carried out to ensure the approximations are appropriate and will not lead to understatement of the insurance liabilities.
- 9.8 An Appointed Actuary shall adopt a more stringent basis of valuation of liabilities compared to the basis set out above, if, in his professional judgment, it is appropriate to do so.

- 9.9 Where a more stringent basis is used, the basis shall be applied consistently in subsequent valuations, and if the basis is relaxed at a future valuation, the fact shall be disclosed in the Appointed Actuary's report and with reasons for his action and the impact of the change on valuation liability.
- 9.10 Where a life policy cannot be appropriately valued using the basis provided in the guidelines, the Appointed Actuary shall value the policy on a basis approved by the Labuan FSA.
- 9.11 The investigation on the value of the Labuan life insurance liabilities by the Appointed Actuary shall be submitted as a report to the Board and senior management and shall be referred to as "The Report on Reserves for Life Insurance Business" (the Report). The Appointed Actuary shall also disclose the extent of compliance with the requirements of the Guidelines and disclose reasons for non-compliance, if any. The general format of the Report, outlining the minimum information required to be included, is set out in **Appendix I**. In addition, further details to the Report as per **Appendix I(a)** shall be maintained by the insurer. Labuan FSA may require for these additional information to be submitted as part of its supervision and monitoring of the insurers.
- 9.12 The primary responsibility for the adequacy of the valuation of insurance liabilities rests with the Board and senior management. The Board and the senior management are expected to discuss the results of the Report with the Appointed Actuary, including any non-compliance with the Guidelines. The Board is also expected to ensure proper and timely actions are undertaken based on these results.

10.0 Coverage

- 10.1 The liabilities in respect of the policies of *non-participating* and *participating* insurance funds shall be taken as the sum of the liability as determined under paragraph 9.1 above.
- 10.2 The liability in respect of policies of a participating insurance fund shall be taken as the higher of the guaranteed benefits liabilities or the total benefits liabilities, derived at the fund level, where:
- (i) under the guaranteed benefits liabilities, only the guaranteed benefits (including proposed bonuses) are considered, by discounting all cash flows at the risk-free discount rate as described in paragraph 12.2; and

- (ii) under the total benefits liabilities, total guaranteed and non-guaranteed benefits are considered, by discounting all cash flows at the fund-based yield of the participating fund, as described in paragraph 12.3.

- 10.3 The valuation of the non-unit liability shall be conducted for each investment-linked policy by a cash flow projection. The liability in respect of the non-unit component of an investment-linked policy is valued by projecting future cash flows to ensure that all future outflows can be met without recourse to additional finance or capital support at any future time during the duration of the investment-linked policy. The cash flow projection shall be conducted using a basis no more favourable than the requirement stipulated in paragraph 9.1 above.
- 10.4 In the cash flow projection, where an inflow (for e.g. the fund management charge) is dependent on the growth of the unit fund, such inflow shall be determined by adjusting the unit fund growth rate assumption, to be consistent with the requirement for PAD in paragraph 15.1.
- 10.5 All options and guarantees offered under a life policy shall be explicitly identified and the liability of a life policy shall correspondingly include an amount to cover any increase in liabilities which may result from the exercise of the said options and/or guarantees in the future. For example, for investment-linked products with investment guarantee features where the guarantee is provided for directly by the insurer, for example by holding a combination of investment instruments, the reserves for such guarantees shall be calculated using a stochastic method to ensure sufficiency of reserves at the 75% confidence level. For insurers writing only a small portfolio⁵ of these products and/or where the guarantee features are simple and short term in nature⁶, a deterministic method may be allowed. In any case, the method must allow for appropriate decrements and all risks (including market risk and credit risk) that will impact the fund asset performance. Where investment guarantees are met by buying a structured product from third party financial institutions or fund managers, the reserves for such guarantees shall be based on the credit rating of the third party guarantee provider.

⁵ Where the portfolio forms an insignificant proportion of the insurers' business and does not justify the cost of adopting a stochastic method.

⁶ Where the result of a deterministic method would not materially depart from that which would have been obtained from a stochastic model in the opinion of the Appointed Actuary.

- 10.6 The principle and methods described in paragraph 10.5 shall also apply to products with crediting rates which are based on external variables or which are not perfectly matched to the investment returns of the underlying assets. The Appointed Actuary shall test the future expected returns of the underlying assets against the future expected crediting rates, and establish any additional reserves as may be required to ensure sufficiency at the 75% confidence level.
- 10.7 An extension to a life policy covering contingency of death, survival or critical illness shall be valued in accordance to paragraph 9.1 above. For a 1-year life policy or a 1-year extension to a life policy covering:
- (i) death or survival contingencies, the liabilities shall be valued in accordance to the unexpired risk basis, a prospective estimate of the expected future payments arising from future payments arising from future events insured under policies in force as at the valuation date and also includes allowance for the insurer's expenses, including overheads, claims related expenses and cost of reinsurance, expected to be incurred during the unexpired period in administering these policies and settling the relevant claims, and shall allow for expected future premium refunds; and
 - (ii) contingencies other than death or survival, the premium and claim liabilities shall be valued separately in accordance to the Guidelines on Valuation Basis for Liabilities of Labuan General Insurance Business.
- 10.8 The Appointed Actuary shall consider the following events appropriately in determining the reserves as per paragraph 9.1 above. An appropriate reserve with the basis stated in respect of the following shall be considered for:
- (i) an immediate payment of claims;
 - (ii) future expenses and bonuses in the case of limited payment of policies and paid-up policies;
 - (iii) contingent liabilities which exist or may arise in respect of policies which have lapsed and not included in the valuation;
 - (iv) payment of benefits or waiver of premiums upon disability of the life insured;
 - (v) provision of benefits or waiver of premiums upon occurrence of the life

insured's disability in the future unless, in the Appointed Actuary's judgment, such specific provision is not necessary;

- (vi) a policy insuring a substandard risk or high risk occupation; and
- (vii) any other liability, or contingent liability, under life policies or extensions of life policies not covered by paragraphs 10.8(i) to 10.8(vi) above, including extensions of life policies, other than those referred to in paragraph 10.7 above.

11.0 Data and Information Used by the Appointed Actuary

- 11.1 The Principal Officer (PO) of a Labuan insurer is responsible to ensure that the insurer's database is properly maintained so that the data on business in force provided to the Appointed Actuary is accurate and complete.
- 11.2 The Appointed Actuary shall be given unrestricted access to the database and management shall furnish immediately, upon request, such data and explanation as the Appointed Actuary may require when conducting the valuation of liabilities of the life insurance business. The data shall include the insurance fund's experience and/or industry data where the insurer's own data is insufficient for the Appointed Actuary to make reasonable estimates. The PO shall also provide qualitative information on operational issues and other processes that are relevant to the Appointed Actuary in conducting the valuation of liabilities for the life insurance business.
- 11.3 The Appointed Actuary shall apply reasonable tests to satisfy himself that the data on business in force is accurate and complete. A check for both integrity and completeness of data should precede the valuation work.
- 11.4 The Appointed Actuary shall ensure that the data used gives an appropriate basis for estimating the insurance liabilities. The data includes the Labuan insurer's own exposure and claim experience data, and industry data where its own data is insufficient for the Appointed Actuary to make reasonable estimates. In circumstances where the industry data is sparse, the Appointed Actuary may rely on his professional judgement in making the estimates. In this situation, the Appointed Actuary shall justify his approach.
- 11.5 The extent to which the Appointed Actuary relies upon the data provided by the Labuan insurer and any limitations of such reliance, shall be clearly explained in the Report. Where the Appointed Actuary has reason to believe that the data is incomplete, inaccurate, or unreliable, the Appointed Actuary shall consider

whether the use of such data may produce material biases in the results. In such circumstances, the Appointed Actuary shall make an appropriate allowance in his estimations and document the basis of such an allowance.

- 11.6 The Appointed Actuary may make adjustments to the data collated to account for abnormal items such as large losses or catastrophe losses particularly for reinsurance business. Where such adjustments are made, the nature, amount and rationale for the adjustments shall be clearly documented.
- 11.7 Besides quantitative information, the Appointed Actuary shall also seek qualitative information from the Labuan insurer's management regarding underwriting policy and processes, claims policy and processes, reinsurance arrangements, policy coverage, legal decisions affecting claim settlements, other operational issues such as change of computer system, turnover of key personnel, and any other relevant information relevant to his valuation of the liabilities. Failure to seek such qualitative information should be revealed in the Report including the reasons for this.

12.0 Discounting

- 12.1 The risk-free discount rate shall be used for all cash flows to determine the liability of a non-participating life policy, the guaranteed benefits liability of a participating policy, and the non-unit liability of an investment-linked policy.
- 12.2 The risk-free discount rate to be used for Malaysian risks shall be derived from a yield curve, as follows:
- (i) *for durations of less than fifteen (15) years*: zero-coupon spot yield of Malaysian Government Securities (MGS) with matching duration; and
 - (ii) *for durations of fifteen (15) years or more*: zero-coupon spot yield of MGS with 15 years term to maturity,
- where duration is the term to maturity of each future cash flow.
- 12.3 In the case of the total benefits liabilities of participating policies, the Appointed Actuary shall determine a suitable discount rate based on the historical yield and future investment outlook of the participating fund, net of tax on investment income of the life fund. The Appointed Actuary shall ensure appropriate reliance on the data and analysis used to derive the discount rate, and make appropriate allowance for the uncertainty of future yield assumptions in the longer term. In any case, justification should be provided in the accompanying actuarial report,

if the selected discount rates differ from the average of the last five (5) years' net investment returns on the participating fund.

- 12.4 The MGS zero-coupon spot yields shall be obtained from a recognised bond pricing agency in Malaysia. Where yields at certain durations are not available, these yields shall be appropriately interpolated from the observable data.
- 12.5 The equivalent yield in the country where the liabilities were derived from or any other appropriate rate deemed suitable with the nature of the Labuan insurer's insurance liabilities may be used as the risk-free rate for discounting the non-Malaysian risks with the advice of the Appointed Actuary e.g. the United States' government zero-coupon spot yield, European's statutory zero-coupon spot yield.
- 12.6 Where discounting is used, the Appointed Actuary shall disclose in the Report, the categories of claims in relation to which discounting has been applied and the rationale behind the use of discounting as well as the choice of rate selected.

13.0 Mortality and Morbidity

- 13.1 The mortality and morbidity assumptions shall be based on rates of mortality and morbidity that are appropriate to the person whose life or health is insured as well as the nature of the cover based on the company's actual experience.
- 13.2 Appropriate industry data may be used with due regard to credibility, availability and reliability of such information if in the judgment of the Appointed Actuary, the company's actual experience is inappropriate to be used in its entirety. The justifications for any such weights used shall be disclosed.

14.0 Persistency

- 14.1 The persistency rates reflective of actual trends shall be taken as the best estimate persistency assumption, with due regard to changing company practices and market conditions.
- 14.2 The possibility of anti-selection by policyholders and variations in persistency experience for different cohorts of policyholders in respect of non-guaranteed benefits (for e.g. effect of premium increase for guaranteed renewable products) shall be allowed for. Policyholders' behaviour due to specific features of the product or market condition shall be taken into consideration explicitly in determining the appropriate persistency assumption.

15.0 Methods of Evaluating PAD

- 15.1 The PAD shall be determined by adjusting the valuation assumptions coherently, without necessarily setting all parameters to be at the 75% confidence level, but such that the overall valuation of guaranteed liabilities secures 75% sufficiency.
- 15.2 In most cases, some judgment will be required in establishing appropriate levels of PAD. It is the Appointed Actuary's responsibility to support this judgement with such formal analysis as is practical.
- 15.3 In estimating PAD, the Appointed Actuary may have regard to relevant findings in recent actuarial research or literature, if this is deemed to be appropriate. If PADs are based on internal analysis, details of this analysis shall be provided. If reliance is placed on external work (e.g. from actuarial research or literature on the topic), then the source of that work shall be disclosed.
- 15.4 To obtain a 75% level of adequacy at the Company level, the Appointed Actuary may allow for the diversification of risk due to correlations between the risks from different lines of business, by reducing the levels of PAD calculated by line of business. The amount of any credit taken for such diversification shall be determined consistently with the overall principles used in calculating the PAD by line of business. The methodology, data, assumptions and justification used to determine such credit, shall be clearly disclosed in the Report.
- 15.5 Diversification results obtained from a statistical method must be rationalised to ensure that such results are not due to data quality issues and/or not due to the adoption of inappropriate assumptions or statistical methods, rather than a valid statistical reason. The Appointed Actuary must consider the appropriateness of using a triangle of combined data and give due regard to the extent that underlying volatilities may be obscured. An insurer with business primarily concentrated in one particular class of business would expect very little or no diversification credit available compared to an insurer with a more even spread of business in various classes. Where the Appointed Actuary's calculated value of the diversification discount is more than 50% of the sum of the PAD by class of business, the Appointed Actuary shall only consider a diversification discount of a maximum of 50% of total PAD.

16.0 Reinsurance

- 16.1 The liabilities of the life business of a life insurer shall be valued on gross basis, and deducting reinsurance cessions only if:
- (i) the reinsurance arrangement involves a transfer of risk;
 - (ii) there is no obligation on the part of the life insurer to repay any amount, other than the refund of deposit referred to below in (iv), to the reinsurer in the event a policy lapses or the life insurer cancels the reinsurance contract;
 - (iii) the valuation of liability reinsured is made in accordance to paragraph 9.1 above; and
 - (iv) the life insurer holds a deposit from reinsurer, other than a life reinsurer licensed under LFSSA, subject to the condition that any release of deposit shall not exceed the reduction of liability of the reinsurer.
- 16.2 A deduction for reinsurance calculated in accordance with paragraph 16.1 above may be made, if paragraph 16.1(i), (ii) and (iv) are complied with, to the extent of the net amount determined by deducting the amount repayable on the cancellation of the contract on the valuation date from the valuation of the credit for reinsurance.
- 16.3 The amount of deduction which can be made under paragraphs 16.1 and 16.2 above shall not exceed the amount of deposit held, where required on the date of valuation in respect of the corresponding reinsurance.

17.0 Certification of the Valuation

- 17.1 Labuan insurers underwriting life insurance business will be required to set up provisions for their life insurance liabilities in accordance with the Guidelines and submit to Labuan FSA, the Report signed by the Appointed Actuary and the PO or his authorised signatory.
- 17.2 The Appointed Actuary shall state in the Report, his name and professional qualifications, and where the Appointed Actuary is an employee of the Labuan insurer or a related company, the capacity in which he is carrying out the investigation.
- 17.3 The report shall be submitted to the Board annually, not later than three (3) months after the end of each financial year; and the Board as well as senior

management should discuss with the Appointed Actuary the results of his valuation.

18.0 Reporting

- 18.1 Labuan insurers are required to submit the Report to Labuan FSA within six (6) months from the financial year end together with the annual audited financial statements or on other such date as may be requested by Labuan FSA. The Report shall be submitted to the following:

Director
Supervision and Monitoring Unit
Labuan Financial Services Authority (Labuan FSA)
Level 17, Main Office Tower
Financial Park Complex
87000 Federal Territory of Labuan, Malaysia

Telephone no: 087 591 200
Facsimile no: 087 453 442 / 413 328
Email: *sed@labuanfsa.gov.my*

- 18.2 Notwithstanding this, Labuan insurers are required to maintain a pro-forma valuation in the interim periods (e.g. half-yearly basis) which may be subject to be part of statutory returns to and supervisory review by Labuan FSA. The presentation of the valuation shall be in accordance with Appendix II, Appendix II(a), Appendix II(b) and Appendix II(c).
- 18.3 The Appointed Actuary is required to report to Labuan FSA immediately any significant findings uncovered in his valuation of the Labuan insurer's insurance liabilities that can impair the Labuan insurer's insurance liability valuation or reserving condition.

Labuan Financial Services Authority
1 September 2015

**Report on Actuarial Valuation of Life Insurance Liabilities for the year ended
dd/mm/yyyy**

Name of Insurer/Reinsurer : _____
 Name of Appointed Actuary : _____
 Qualification(s) : _____

Section A: Data

1. Describe:
 - the steps taken to verify consistency, completeness and accuracy of data.
 - any adjustments made to the data and rationale.
 - the steps taken to ensure accuracy of valuation system.

2. If data is grouped, state the principles used or where interpolation is resorted to, the formula used. Details of goodness of fit tests should be provided.

Section B: Valuation Methodology

1. Valuation of best estimate:
 - Describe the valuation methods for estimating the best estimate reserves.
 - If a non-prescribed method has been used, provide a detailed description of how the method works.
 - Disclose any approximation or simplification made.
 - Describe the methods by which provision has been made in respect of life policies or extension of life policies as described under paragraphs 10.7 and 10.8 of the Guidelines.
 - Describe any policy or extension of a policy that would be treated as an asset at the fund level and what steps have been taken to eliminate such asset from the valuation.
 - Provide details of any changes to the valuation methods used since the last valuation.

2. Valuation of Provision of Adverse Deviation (PAD) :
 - Describe the methods for the derivation of the PAD for the relevant valuation parameter.
 - Describe the methods for the derivation of PAD to ensure that the

overall valuation of guaranteed liabilities secures a 75% confidence level.

3. Presentation of the Valuation:
 - Summarise the results of the valuation in accordance to **Appendix II and Appendix II (a)**.
 - Comment on the level of sufficiency of the reserves.

Section C: Surrender and Paid-up Value Basis

1. Describe the basis to determine the minimum guaranteed surrender value and paid-up value.

Section D: Others

1. Document the extent of compliance to the requirements of the guidelines and the reasons for non-compliance, if any.
2. Define terms and expressions used in the Report which may be ambiguous or subject to wide interpretation.
3. Describe the structure of reinsurance arrangements, the affected blocks of businesses and share of participating reinsurers from which reinsurance credit was taken in computing the reserves.
4. The Appointed Actuary shall comment on the results of the valuation vis-à-vis the capital requirements, the maintenance, decrease or increase in bonus rates, any significant changes in composition of business, any change in valuation methodology and any issues highlighted by the analysis of surplus (in the format as prescribed in **Appendix II (b) and Appendix II (c)**).

Section E: Certification by Appointed Actuary

The Appointed Actuary should provide a certification as set out below:

I hereby certify that:

1. I have applied such tests as I consider reasonable to satisfy myself about the accuracy and completeness of the database on business in force used in my valuation;
2. I have valued the liabilities in compliance with the guidelines and code of practice issued by Labuan FSA to the extent they are applicable to the valuation; and

3. I have valued the liabilities in respect of products for which the basis of valuation is not prescribed, on a basis, which I consider appropriate and adequate.

Signature : _____

Name : _____

Date : _____

Appointed Actuary

Section F: Certification by the Principal Officer (PO)

The PO should provide the following certification:

I hereby certify that the database is properly maintained and I have satisfied myself that the data provided to the Appointed Actuary is accurate and complete.

Signature : _____

Name : _____

Date : _____

Principal Officer

Supporting Information to the Report on Reserves for Life Insurance Business

Valuation Assumptions

1. State and provide justification for the key assumptions.
2. Describe the bonus policy of the insurer which formed the basis of valuation of non-guaranteed benefits, including conditions for bonus to be allocated and/or vested.
3. Disclose and justify any material change in assumption from the previous valuation and quantify the financial impact of such change.
4. Provide analysis of assumptions used in the previous valuation against the actual experience emerging during the year and where material differences are observed, to justify the differences and explain how these are reflected in the current valuation assumptions.

Supporting Worksheets and Appendices

1. The Appointed Actuary shall include a detailed summary of all the data and other information used to conduct the valuation, including information on number of policies, sum insured, bonus and premiums.
2. The following valuation tables shall be attached: - risk discount rates (or equivalent risk-free rate for non-Malaysian policies) - mortality/morbidity and other risk rates; and - persistency rates.
3. The workings of each valuation methodology should be sufficiently transparent to enable another Appointed Actuary to review the adopted methodology.

Summary of Valuation Result

Life Insurance Liabilities

		Non-Participating ordinary life fund	Investment-linked operating/non-unit fund	Participating ordinary life fund	Non-participating annuity fund	Participating annuity fund
(a)	Best estimates					
(b)	PAD					
(c)	Gross reserves before zeroisation [(a) + (b)]					
(d)	Negative reserves ⁷ (absolute value)					
(e)	Gross reserves after zeroisation [(c) + (d)]					
(f)	Amount of reserves ceded to reinsurers					
(g)	Net liabilities [(e) - (f)]					
Comparison of Par valuation bases						
	Net liabilities on Total Benefit basis					
	Net liabilities on Guaranteed Benefit basis (incl. PAD)					
	Future bonuses					

⁷ Negative reserves occur when the premium income exceeds the benefits and expenses over the remainder of the policy

Life insurance fund: Composition of Valuation Liabilities (Product Wise Details for FYE only)

[For submission purposes, any column that is not applicable for reinsurance companies should be marked as "Not Applicable" (NA) e.g. no. of lives covered, surrender value, etc.]

No.	Description	Particulars of policies						Expected Present Value Statistics							Reinsurance		Net Liability			
		No. of policies		No. of lives covered		Sum assured	Vested Bonus	Annual Office Premium	Surrender Value	Benefits	Expenses	Premiums	Best Estimate Reserves	PAD	Gross Reserves Before Zeroisation	Negative Reserves (Absolute Value)		Gross Reserves After Zeroisation	Amount of Reserve Ceded	Deposit Retained
		S	A	S	A															
Ordinary Life/ Investment-linked																				
i.	Whole Life																			
ii.	Endowment																			
iii.	Term – Mortgage																			
iv.	Term – Others																			
v.	M&H Term <= 12 months																			
vi.	M&H Term > 12 months																			
vii.	Riders –Term Insurance <= 12 months																			
viii.	Riders – Term Insurance > 12 months																			
ix.	Riders – PA/Disability Term<= 12 months																			
x.	Riders – PA/Disability Term > 12 months																			
xi.	Riders – M&H term <= 12 months																			
xii.	Riders – M&H term > 12 months																			
xiii.	Riders – DD Term <= 12 months																			
xiv.	Riders – DD Term > 12 months																			
xv.	Riders – Others Term <= 12 months																			
xvi.	Riders – Others Term > 12 months																			
xvii.	Other plans Term <= 12 months																			
xviii.	Other plans Term > 12 months																			
xix.	Other provisions																			
Annuities																				
i.	Immediate annuities																			
ii.	Deferred annuities																			
iii.	Other Provisions																			

Valuation Result, Allocation and Movement of Surplus

		Non-participating ordinary life fund	Investment-linked operating/non-unit fund	Participating ordinary life fund	Non-participating annuity fund	Participating annuity fund	Total
A	Valuation result						
	1 Policyholders' fund carried forward ⁸						
	2 Net liabilities under policies ⁹						
	3 Surplus/Deficit [A(1) – A(2)] ¹⁰						
B	Allocation to Policyholders and Shareholders' Fund						
	1 Allocation to Policyholders:						
	a) Interim Bonus ¹¹						
	b) Cash Bonus ⁴						
	c) Reversionary Bonus ⁴						
	d) Terminal Bonus ⁴						
	2 Allocation to shareholders' fund ⁴						
	3 Total allocation to policyholders and shareholders for the year [B(1) + B(2)]						
C	Movement of Surplus						
	1 Unappropriated surplus brought forward						
	2 Amount transferred from shareholders' fund						
	3 Total Surplus Arising during the year [A(3) – C(1) – C(2)]						
	4 Amount transferred to shareholders' fund						
	5 Amount transferred to any fund or reserves ⁴						
	6 Unappropriated surplus carried forward [C(1) + C(2) + C(3) – C(4) – C(5)]						

⁸ Before allocation of S/H and/or Other Fund

⁹ Shall include Cost of Proposed Bonus to policyholders (for Cash Bonus, Reversionary Bonus & Terminal Bonus if applicable) if the Net Liabilities are determined using the Guaranteed Benefit Liabilities basis

¹⁰ For allocation to Shareholders, Other Fund and/or Carried Forward

¹¹ Financial Year End (FYE) submission only

Source of Surplus Arising

			Investment	Insurance	Expense	Lapse	Change in valuation basis	New Business	Others	Total	
Ordinary Life											
	Non-Participating										
		Actual									
		Expected									
	Actual less Expected										
	Participating										
		Actual									
Expected											
Actual less Expected											
Investment-linked											
	Actual										
	Expected										
Actual less Expected											
Annuities											
	Non-Participating										
		Actual									
		Expected									
	Actual less Expected										
	Participating										
		Actual									
Expected											
Actual less Expected											
Total											
	Actual										
	Expected										
Actual less Expected											